



SIWIB NEWS

NEWSLETTER FOR BOARD MEMBERS ■ VOL. 6: ISSUE 2: JUNE 2010

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Visit our Web site at
www.siwib.org

CONNECT SI: ARRA Broadband Funding Update

BY STEVEN MITCHELL,
TECHNOLOGY/COMMUNICATIONS MANAGER, MAN-TRA-CON CORPORATION

As you may recall, Connect SI applied for a Sustainable Broadband Adoption project during Round One of the ARRA Broadband funding. The project, coined the "Content Delivery Team," was designed to develop educational and workforce development venues which would be transported over ConnectSI member networks via the Application Center. We felt that this was a unique opportunity to drive broadband demand, increase usage of existing and proposed networks in the region, and affect unemployment by bridging the gap between private enterprise and education.

I regret to inform you that we received a form letter from the National Telecommunications and Information Administration (NTIA) on January 19, 2010 informing us that our application was not approved. While reasons for the rejection were not offered, it is assumed that given the very large number of competing applications for Round One funds, our inability to provide matching funds to the project was our biggest obstacle.

And while Connect SI was not successful in its application, Norlight Telecommunications, a member of Connect SI's Network Provider Community of Interest, received noticed that

its project was awarded funding for a multi-million dollar project. This project, closely based on a model developed by Connect SI, provides for hundreds of miles of fiber optic cables that will be used to bring lower cost broadband to schools, hospitals and other community institutions. In addition, it will lay the groundwork for a stronger, more robust telecommunications infrastructure in southern Illinois. It is our hope that this infrastructure will be used to expand economic development opportunities and lower the cost and expand the availability of high speed Internet throughout the 20-county Connect SI region.

The second and final round of ARRA funding was due at the end of March 2010. The matching funds requirement for this funding round was even larger than it was for Round One. In light of this fact, Connect SI made the decision not to re-apply for the Content Delivery Team project for funding. Our strategy for Round Two was to support any and all Connect SI affiliated Network Providers in their efforts to expand broadband in our region.

In our effort to support those applying for Round Two, Connect SI has already provided

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Message from Our Chairperson...



MARY M. ROE

“ARRA (stimulus) funds have been obligated and/or spent. No additional ARRA funds are predicted. The new (PY 10) WIA formula allocations are reduced compared to last year. There is an increased need for training because of our high unemployment, resulting from mounting layoffs. Despite the excellent performance by Man-Tra-Con Corporation, which resulted in \$125,335 in incentive funds, leaner times lie ahead.

We hope Congress might appropriate more money for a Summer Youth program. This program would offer our area youth and young adults an introduction to career exploration and a skills development opportunity they would not have experienced otherwise. The House of Representatives passed House Bill 4213 (Tax Extenders Act of 2009) and sent it to the Senate. House Bill 4213 contains language authorizing \$1 billion in funding designated for a 2010 Summer Youth program. Not only is the Summer Youth program a learning experience, it also provides our youngsters and young adults with a financial

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SIWIB COMMITTEE MEETING REPORTS

Board Development Committee

The following is a summary of the meeting held on January 22, 2010.

NAWB Conference

The committee discussed the National Association of Workforce Boards' Annual Conference (Forum 2010) and requested a notice be sent to all members to find out which members would be interested in attending. The committee further discussed the possibility of conference attendees participating in a briefing by Dr. John Washburn about WIA Reauthorization legislation prior to attending the conference.

SIWIB Web site

Ms. Lively asked if the committee had any thoughts on whether the Web site needed any updating or redesign, since it had been a while since members had looked over the SIWIB.ORG Web site. The committee discussed the possibility of forming an ad hoc committee to look at the Web site. Committee Chairman Mr. Maxwell, suggested Ms. Lively take whatever steps she deemed necessary to have the SIWIB's Web site reviewed and bring any

recommendations she would consider appropriate back to the committee for their review.

Election/Re-Election of Committee Vice Chair

The committee discussed the bylaws requirement that a committee vice chair be elected and the term of office is one year. Mr. Rednour made a motion that Dr. Struck be nominated to serve another term and be elected by acclamation and the nominations be closed. Ms. Lively seconded the motion. There was a voice vote and Dr. Struck was re-appointed committee vice chair by acclamation.

One-Stop Committee

The following is a summary of the March 16, 2010, April 13, 2010, and May 11, 2010, meetings:

CONNECT SI: Southern Illinois Online Nursing Initiative (SIONI) Project Update

Cary Minnis reported a small number of students are struggling with time issues but overall the project seems to be moving along well. The grant for equipment is still pending. This grant will have a major impact positively moving the program forward.

CONNECT SI: Health Information Exchange Update

Cary Minnis informed the committee that a logo, branding and marketing plan is under development for the Health Information Exchange (HIE) initiative. HIE encompasses 31 counties in southern Illinois, including some as far north as Effingham.

Cary reported the HIE steering committee has been challenged by a recent article in the Southern Illinoisan newspaper claiming health information technology does not save money, and, in fact, some physicians feel the

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CONNECT SI: ARRA Broadband Funding Update

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a considerable amount of demographic, demand and anchor institution information. As always, Connect SI stands ready to do whatever it takes to support its affiliated Network Providers in their Round One or Round Two applications, as well as any other efforts they embark upon that improves our region's access to broadband, healthcare and employment. ♦

Message from Our Chairperson...

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opportunity that benefits the participants as well as our local economy. Please encourage Senate support for this important piece of legislation.

Employers can expand their business with *Put Illinois to Work*. This statewide initiative created by Governor Pat Quinn and the Department of Human Services is aimed at stimulating the economy and local job market by creating thousands of job opportunities. Additional information about the program can be found on page 6.

“THANK YOU” to Bill Armstrong, John Alongi, Wayne Bigham, June Hickey, Kathy Lively and Milton Maxwell who accompanied me to the National Association of Workforce Development Professionals (NAWDP) Annual Conference in Albuquerque, New Mexico. The conference provided an assortment of informative workshops and training sessions. There were several vendors exhibiting their products and services. The conference was also an excellent opportunity to network with a very diverse group of workforce development professionals from across the country. Workforce Investment Act (WIA) Reauthorization, On-the-Job Training and “Green” jobs were key topics at the conference.

“THANK YOU” to the volunteers who assisted area residents with their income tax preparation and counseling. The tax service (offered at our Marion One-Stop Business and Employment, Illinois workNet Partnership Center) was a huge success again this year. The program volunteers processed 1,576 tax returns this year, which produced \$2,438,191 in tax refunds. These refunds aid in stimulating our local economy. GREAT JOB!

“THANK YOU” to everyone for completing your Economic Interest Statement and returning them to the Williamson County Clerk’s office. This form is required as part

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Spotlight On...

ILLINOIS DEPARTMENT OF HUMAN SERVICES: DIVISION OF REHABILITATION SERVICES

BY JOAN JABLONSKI-BAXTER, PUBLIC SERVICE ADMINISTRATOR,
DHS: DIVISION OF REHABILITATION SERVICES

The Illinois Department of Human Services, Division of Rehabilitation Services is the state’s lead agency serving individuals with disabilities. The Division of Rehabilitation Services (DRS) helps people with disabilities and their families make informed choices as they strive to become participating members of the community through employment, education and independent living.

DRS is an organization committed to the vision that all decisions be based on the needs of the customer. DRS strives to create a “customer-friendly” work environment, where staff and clients collaborate to achieve personal career or educational goals as they work toward independence.

DRS is committed to achieving the following goals:

- **Independence:** Provide services that will enable DRS customers to achieve the highest level of independence
- **Productivity:** Achieve a high level of productivity by efficiently serving eligible customers and helping them attain successful outcomes
- **Job Quality:** Increase the quality of jobs obtained by VR program customers
- **Service Quality:** Continually improve the quality of services provided by DRS in all program areas
- **Customer and Staff Experience:** Create a work environment that results in a positive experience for customers and staff.

About DRS

The Department of Rehabilitation Services includes four major bureaus: **Bureau of Field Services, Bureau of Blind Services, Bureau of Home Services, and the Bureau of Disability Determination Services.**

- **Bureau of Field Services** assists individuals with disabilities in preparing for, obtaining and maintaining quality competitive employment. Services include evaluation, guidance and counseling, education, training, physical and mental restoration, assistive devices, job development, job placement, and post-employment services.
- **Bureau of Blind Services** helps adults who are blind or visually impaired rediscover their independence and achieve their employment, education, training, and independent living goals. Services include:



JOAN
JABLONSKI-BAXTER

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One-Stop Committee

CONNECT SI: HIE Program Update

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cost of implementing an electronic medical record system may bankrupt them. Many physicians are not aware of grants in place to support them. An initiative is underway to inform as many doctors in the region as possible about HIE and available supportive funding.

One-Stop Center Reports

Cindy Webb reviewed traffic reports for the One-Stop Employment Centers in Marion and Mt. Vernon. Kathy Lively discussed potential changes to workflow and internal processes in order to better serve customers who enter the Mt. Vernon office.

Illinois workNet

Cindy Webb reviewed Illinois workNet reports, and reported on a new "Disabilities" link recently added to the Illinois workNet home page. Cindy plans to attend a webinar to learn more about navigating through all the new links.

Message from Our Chairperson...

(Continued from page 3)

of the Governmental Ethics Act and I appreciate your quick return of this document.

"THANK YOU" for your numerous contributions which allow us to serve as the premier source for information on an array of workforce development programs and services offered to our citizens and employers in local workforce area #25 and southern Illinois.

"THANK YOU" for your continued commitment and service. We greatly value your leadership and support! ♦

NAWB Conference Update

Michelle Cerutti summarized highlights from the National Association of Workforce Boards (NAWB) conference she recently attended. Fiscal Year 2011 will be level funded. There will be an increase in funding due to the creation of a Workforce Innovations fund. This grant will be competitive between state and other local areas. The conference theme focused on "Earn and Learn" which is very similar to the On-the-Job Training (OJT) program Man-Tra-Con currently has in place.

For the upcoming year, youth funding dollars will be increased due to the creation of a Youth Innovations fund. However, the overall dollars in formula funds for youth will decrease. The Summer Youth program was denied; however, a small summer program will be run using funds left over from last summer. Man-Tra-Con will recruit from existing youth customers for this summer program to be held in conjunction with the Du Quoin State Fair.

Tax Counseling Project

Cindy Webb reported the Tax Counseling Project, run by the Center for Economic Progress, processed 1,529 federal tax returns for 2009, totaling \$2.43 million. The Tax Counseling Project anticipates performing their services at the Marion Man-Tra-Con location again next year.

WIA Works Campaign

Stephanie Castellano reported on Man-Tra-Con's efforts in promoting the WIA Works Campaign. An internal committee comprised of Career Specialists and other frontline Man-Tra-Con staff was formed to promote WIA Works in LWIA 25. The committee is working toward gathering customer success stories and uploading them to the WIA Works page on the Illinois workNet website. The WIA Works committee developed an idea to promote customer successes by using customer photos and quotes as screen savers on the computers in the

resource rooms. Michelle Cerutti encouraged partners to submit their own customer success stories and photos, which could be integrated into the screen savers. The committee agreed this would be an acceptable method to promote WIA Works.

Closures and Layoffs

Transcraft Corporation layoffs affected 30 people in LWIA 25. Jamie Galli reported Circuit City's petition for Trade status was denied. Although Everbrite/Neon has recalled many of their workers, they may experience another layoff. Layoffs from Big Muddy Prison are anticipated because the prison's contract with Rend Lake College was not renewed. Bombardier plans to lay off most of their workforce from May through September. This regular, seasonal layoff is the largest layoff the plant has experienced to date.

At the May 11th meeting, Jamie Galli reported 33 layoffs have occurred at Carbondale Elementary School; however the administration plans to place those workers in other positions within the school district. Jamie also reported Du Quoin Schools permanently laid off 26 employees.

MOU

Michelle Cerutti distributed partner agreements for the MOU to each agency representative at the April 13th meeting. She encouraged partners to review the agreements and submit any changes. At the May 11th meeting, Michelle reported that she had received partner agreements from John A. Logan and Adult Education. The MOU is due to be completed by June 30, 2010.

Other

Debra Jackanicz informed the committee dollars are still available in the Low Income Home Energy Assistance Program (LIHEAP). She requested referrals and explained eligibility guidelines for the program,

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One Stop Committee

Other

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which are 150% of poverty level. Michelle Cerutti reported Man-Tra-Con will partner with DHS to administer the *Put Illinois to Work* program. (See article on page 6).

At the May 11th meeting, Kay Fleming reported the Adult Education program will be using a managed enrollment system for the upcoming year. The program will serve a pre-determined number of students. Once those numbers are met, no new enrollees will be accepted.

Youth Council

The Youth Council met on February 10, 2010, March 16, 2010 and April 13, 2010. The following is a summary of those meetings:

Youth Program Update

Ms. Brewer-Coffey reported 282 youth are being served in the *Year Round Youth* program. Of those, 198 are active and 84 are in follow-up services. Ms. Brewer-Coffey anticipates enrolling approximately 53 youth into the *Year Round* program.

The *Illinois Workforce Partnership (IWP) Conference* held in February provided additional direction on Individual Training Accounts (ITA's) for youth. ITA's can be utilized for youth customers through June 30, 2010. The customer must be classified as an out of school youth or an older youth, age 19+. Procurement procedures must be followed on seven of the ten elements.

As of the April 13th meeting, all the contractors had achieved 100% of their enrollment goals. The deadline for 100% enrollment was March 31, 2010.

Summer Works Youth Specialists, Ms. Alice Wyskiel and Ms. Becky Cross, have been

Spotlight on... IDHS: Department of Rehabilitation Services

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specialized vocational rehabilitation services; a short-term residential program for adults who are newly blind or visually impaired; independent living services for older individuals who are blind, and the Illinois Business Enterprise Program for the Blind.

■ **Bureau of Home Services** provides a wide range of services to individuals with the most significant disabilities to enable them to remain in their homes and live as independently as possible. Services also include specialized services for people with HIV/AIDS or brain injuries.

■ **Bureau of Disability Determination Services** determines the eligibility of people to receive benefits under Social Security's disability programs, Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI).

In addition, DRS includes:

- **Client Assistance Program**
- **Services for Persons who are Deaf or Hard of Hearing**
- **Services for Persons with Disabilities who are Hispanic/Latino**
- **Independent Living**
- **Educational Services**
- **Administrative Support services**

For Additional Information

The Department of Rehabilitation Services provides assistance to people with disabilities in 48 local offices throughout the state of Illinois. To find the nearest local office, visit our Web site at <http://www.dhs.state.il.us>, use the **DHS Office Locator** and search for **Rehabilitation Services**, or call toll-free: (800) 843-6154 (Voice, English or Español) or (800) 447-6404 (TTY).

To contact DRS for services, use our online **Rehabilitation Services Web Referral**. For general questions about DRS, email: DHS.ORS@illinois.gov. ■

asked to stay on a little longer; they will begin training in Marion and West Frankfort as part-time resource room assistants.

Ms. Brewer-Coffey updated the group about the status of the summer program. To date, the 2009 Summer Works program has served 348 youth. The most recent group of youth customers finished their work assignments on March 5, 2010. Man-Tra-Con will once again help administer a 2010 Summer Works program. (See articles on pages 6-7.)

Ms. Brewer-Coffey informed the group about staffing changes within Man-Tra-Con. Ms. Dollins will take on the role of Youth Services Manager, and Ms. Brewer-Coffey will be transferring into the Business Services Department. Ms. Porter will assume the position of Summer Works Coordinator.

RFP for PY2010

Ms. Brewer-Coffey explained typically the RFP is advertised in the local newspaper during the third week of March. Last year,

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Youth Council

RFP for PY2010

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the Youth Council utilized the option to roll over the current contracts.

Due to pending WIA reauthorization and another summer youth program, the committee decided to utilize the rollover option and continue with the current service providers, with modifications if necessary.

An ad hoc committee was formed to make recommendations to the Youth Council for contract modifications. The committee contacted current youth providers for their comments prior to making recommendations to the Youth Council. Modification suggestions were reviewed and approved by members present at the March 17th meeting.

Year Round Contractors Reports

Year Round Contractors Reports were approved for the months of December, January and March.

Other

Ms. Kern and Ms. Webb will assist the Franklin County Juvenile Justice office by participating in a job fair at Benton High School on March 24, 2010. The job fair, held in partnership with the H-Group, will give "at-risk" youth attendees information about various workforce skills such as job application completion, interviewing skills, and workplace ethics and rules.

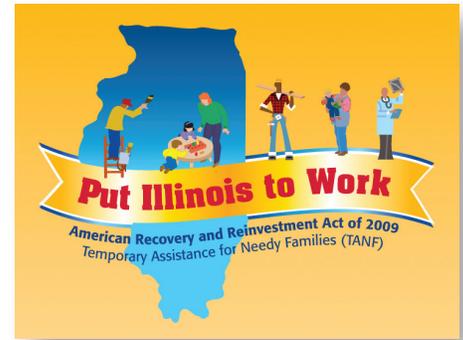
Ms. Brewer-Coffey asked the council members preference about meeting times and frequency. The council members expressed they prefer to meet face-to-face on a monthly basis. The members also expressed preference for current practice of meeting at 4:00 p.m. at the Marion Man-Tra-Con office on the second Tuesday of each month. ♦

"Put Illinois to Work" Program

The *Put Illinois to Work* program is an initiative funded by the State of Illinois and federal funding from the Temporary Assistance to Needy Families Emergency Contingency Fund provided by the American Recovery and Reinvestment Act of 2009 (ARRA). Governor Pat Quinn spearheaded this initiative in an attempt to create jobs throughout Illinois and provide employment experience to those hardest hit by the recession.

Through *Put Illinois to Work*, unemployed and underemployed Illinois residents can be placed into employment positions for up to six months with wages paid by state/federal funding. Participating employers must provide each participant with supervision and training for the duration of the placement. Wages will be paid at a rate of \$10.00 per hour via a debit card.

Job seekers interested in participating must meet income eligibility guidelines and be: a parent of a minor child; or, a non-custodial parent of a minor child;



or, 18 years of age or older, residing with a parent or caretaker relative.

Applications are currently being accepted and intake interviews are being held at all Man-Tra-Con office locations. The program began May 1, 2010, and will end on September 30, 2010. Additional information and application forms may be downloaded at: <http://www.putillinoistowork.illinois.gov>.

Career Specialist Chris Pell has been coordinating Man-Tra-Con's participation in the program. If you have any questions, contact Chris Pell at 618-998-0970, ext. 203, or via email at chrispell@mantracon.org. ♦

Summer Works... Round Two!

Man-Tra-Con is once again administering the Summer Works program this year. The 2010 Summer Works Experience provides young adults (16 to 17 years of age) with an opportunity to earn a paycheck while learning job skills. Young adults who meet eligibility requirements will be able to work part-time within government offices, non-profit organizations and area businesses during the summer earning \$8.25 per hour. Mileage and other assistance may also be available. The length of each work experience can be six to eight weeks during the program period beginning May 1, 2010, and ending September 30, 2010. Man-Tra-Con will be the employer of record and will pay each participant \$8.25 per hour during their

assigned work period, with funding administered through the American Recovery and Reinvestment Act (ARRA) of 2009.

Applications are currently being accepted at Man-Tra-Con office locations. Application forms and eligibility requirements for both employers and job seekers may be downloaded at http://www.mantracon.org/new_summerworks_1.htm.

To date, 20 worksites (with 62 openings) have been accepted to participate in the program. For additional information, contact Summer Works Coordinator Dorothy Porter at 618-998-0970, extension 212, or via email at dorothyporter@mantracon.org. ♦

Summer Works “DNR” Experience

The *Summer Works DNR Experience* differs from the above *Summer Works* program in that it is offered to young adults aged 18 to 24, and the work is outdoors. The program provides youth with an opportunity to work approximately 37 hours per week at three Department of Natural Resources (DNR) worksites in Illinois during the summer:

- **Giant City State Park in Makanda**
- **Mt. Vernon Game Farm in Mt. Vernon**
- **Wayne Fitzgerald State Park in Whittington**

Work opportunities begin June 1, 2010, and end on September 30, 2010. Work schedules and worksites will vary based on availability.

If accepted, participants will earn \$8.25 per hour, plus receive a minimum of \$5 per day for transportation costs, including and up to \$300 worth of personal equipment needed or required for the job (ex. steel-toed boots, gloves, light summer jacket, hard hats, etc.) that they may keep after the program ends.

Applications are currently being accepted for youth participants. Forms may be downloaded at http://www.mantracon.org/new_summerworks_DNR.htm. For more information, contact Summer Works DNR Coordinator/Quality Specialist Reba Utley at 618-998-0970, extension 240, or via email at rebautley@mantracon.org. ♦

Outreach Update

Carbondale Future’s Program

On May 6, 2010, Community Outreach Liaison Cindy Webb gave a 2-hour presentation on Illinois workNet, Workplace Etiquette and Work Ethics in the Media Room at Carbondale Community High School. Approximately 25-30 students participating in the Carbondale Chamber of Commerce Future’s Program attended the session. Prior to Cindy’s presentation, students had an opportunity to take Interest Profile surveys via Illinois workNet. After the presentation and a brief snack provided by Quattro’s Pizza, the students then participated in mock interview sessions.

The Carbondale Future’s program, initiated by Mayor Brad Cole and administered by the Carbondale Chamber of Commerce, teaches “work readiness” skills to juniors and seniors who may be entering the workforce after graduation.

Workshops at RLC Murphy/Wall Campus in Pinckneyville

On May 18, 2010, Cindy Webb gave a presentation on Workplace Etiquette and Work Ethics to 19 students participating in

the Pinckneyville Chamber Internship Program at the Rend Lake College (RLC) Murphy-Wall campus in Pinckneyville. The presentation, arranged by the Pinckneyville Strategic Planning Committee, Pinckneyville Chamber of Commerce and Pinckneyville High School, was developed to prepare students for job shadowing and future employment. Participants of the Internship program will be invited to attend upcoming Job Seeker Success Workshops on June 15th and June 17th.

Man-Tra-Con Services at RLC Murphy-Wall Campus

Cindy Webb will be holding “work readiness” workshops at the RLC Murphy-Wall Campus in Pinckneyville from 1:00 p.m. to 4:00 p.m. and from 6:00 p.m. to 9:00 p.m. on Tuesday, June 15th and Thursday, June 17th.

Beginning June 21, 2010, Career Specialist Charlene Butcher will be providing Man-Tra-Con services to students at the RLC Murphy-Wall campus in room #3112, one day a week every Monday, from 8:30 a.m. to 4:30 p.m. ♦

CALENDAR OF EVENTS

JUNE 17, 2010

Southern Illinois Workforce Investment Board

5:30 p.m. at the Man-Tra-Con Office
120 Southtowne Shopping Center in DuQuoin, Illinois

JULY 13, 2010

One-Stop Committee

8:00 a.m. at the One-Stop Business & Employment Center in Marion, Illinois

JULY 14, 2010

Youth Council

4:00 p.m. at the One-Stop Business & Employment Center in Marion, Illinois

SEPTEMBER 16, 2010

Southern Illinois Workforce Investment Board

5:30 p.m. at the One-Stop Business & Employment Center in Marion, Illinois

For more information about upcoming SIWIB meetings visit:

<http://www.siwib.org/displaymeetings.asp>